



Transportation Partners – Expectations and Guidelines

Classic Harvest Expectations and Guidelines

- **Raise your hand rule:**
 - On time delivery is the most important goal!
 - Not being loaded in a timely manner and an on-time arrival is in jeopardy ?
 - **Raise your hand while you are still in the fixit window**
 - Email BeOnTime email
 - Email Salesperson/Team for that customer
 - CALL CALL CALL
- **Carrier Claims**
 - All claims for shortages or damages will be deducted from payments. Our Contract is with your company – to whom we make payment. It is your job to negotiate with trucks, insurance companies, drivers etc.. *By accepting a tender, you accept these terms*
- **Sealed Loads:**
 - Shipping docks may, at their own discretion add door seals to only satisfy food safety compliance requirements. Addition of seal does NOT absolve carrier of responsibility for delivery of full case count shipped.
- **Daily Truck Updates are required:**
 - Guidelines for Daily Truck updates available [here](#)
- **Shortages/Rejections:**
 - Drivers marked with shortages/rejections should stop, wait on customer site for approval by salesperson or salesteam to move on.
 - Often customer DC is in error and fruit will be received with intervention
- **Agreed Rates:**
 - All Carrier Confirmations will include the agreed rate, if there is a change or rate is not included – ask for an updated confirmation.
 - Your final truck update, last carrier confirmation and invoices should match
- **Load Securement :**
 - Drivers should supervise loading and properly secure load.
 - Classic Harvest will re-imburse trucks for up to **Four Air Bags only**
 - Not all facilities have air-bags.
- **No Hand Backs**
 - Just please don't....
- *Acceptance of tenders (Carrier Confirmation) constitutes an agreement, and the rights of the parties hereunder shall be governed and construed in accordance with the laws of the State of New Jersey including all matters of construction, validity, performance, and enforcement and without giving effect to the principles of conflict of laws. Any action brought hereto shall be brought within the State of New Jersey, County of Bergen.*